

## NEWS RELEASE

October 11, 2024

### For Immediate Release

### **Boil Water Advisory ended in Town of Tillsonburg**

Tillsonburg, ON – A Boil Water Advisory issued in Tillsonburg on October 9 has ended. The advisory was rescinded by the Southwestern Public Health Medical Officer of Health on October 11 at 6:30 p.m.

“This is fantastic news!” says Mayor Deb Gilvesy. “On this Thanksgiving weekend, we’re all thankful that Tillsonburg’s drinking water supply has been confirmed to be safe in all areas.”

On Wednesday, homes and businesses located in central Tillsonburg between Broadway and Tillson Ave., from North Street E. to Oxford Street, were advised by the health unit to bring tap water to a rolling boil prior to use. The advisory was issued following the discovery of bacteria during routine water sampling and testing.

“Two additional sets of water quality tests were completed—each 24 hours apart—and did not reveal any bacteria in the water,” explains Gilvesy. “The chlorination system has been found to be in proper working order and residual chlorine levels are adequate—all of which is excellent news.”

As an added precaution, however, Southwestern Public Health is recommending that residents/businesses take steps to clear their water lines of any standing water prior to use:

- Run cold water faucets for 5 minutes before using the water
- Run drinking fountains for 5 minutes before using the water
- Flush all garden hoses by running cold water through them for 1 minute
- Run water softeners through a regeneration cycle
- Drain and refill hot water heaters set below 45°C (normal setting is 60°C)

Additional information regarding Boil Water Advisories is available on the Southwestern Public Health [website](#).

More information about Tillsonburg’s water system is available on the Oxford County [website](#).