



Subject: TGO Complimentary Service During Construction of the Kinsmen Bridge – Stops 27 and 32R

Report Number: OPD 25-037

Department: Operations and Development Department

Submitted by: Carlos Reyes, Director Operations and Development

Meeting Type: Council Meeting

Meeting Date: Monday, August 11, 2025

RECOMMENDATION

- A. THAT Council receive this report titled “TGO Complimentary Service During Construction of the Kinsmen Bridge - Stops 27 and 32R” as information; and
- B. THAT Council approve the offer of complimentary TGO bus service for Stops 27 (Wilson) and 32R (Hickory) during the construction period of the Kinsmen Pedestrian Bridge; and
- C. THAT any revenue loss associated with this complimentary service be funded from the contingency allocation of the Kinsmen Bridge Replacement project.

BACKGROUND

The Kinsmen Pedestrian Bridge Replacement project (Capital Project #181) was awarded to Lancoa Contracting Inc. at a total cost of \$2,790,405 (net of refundable HST), with contract administration by Planmac Engineering Inc. at \$166,327. A 10% contingency of \$295,673 was also approved to accommodate unforeseen costs. The project is expected to last approximately 20 weeks and will require full closure of the bridge and partial trail access.

To mitigate the impact of this closure on local mobility, particularly for residents who rely on public transit in the affected area, staff have reviewed options to support continued access and connectivity.

DISCUSSION

To support local mobility during construction, Staff recommend providing complimentary TGO service at the following transit stops:

- Stop 27 (Wilson)
- Stop 32R (Hickory)

These stops are located near the Kinsmen Pedestrian Bridge and serve residents who may otherwise be impacted by the temporary closure. Offering complimentary service

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during the construction period will help maintain access to essential services and destinations and demonstrates the Town's commitment to minimizing disruption during infrastructure upgrades.

Due to the closure of the pedestrian bridge, the typical 350-metre walking connection between Wilson Avenue and Bridge Street will be replaced by a detour of approximately 1,500 metres, as shown in Figure 1. This significant increase in travel distance may pose challenges for pedestrians, particularly seniors, youth, and individuals with mobility limitations. The proposed complimentary transit service is intended to help offset this inconvenience.

Staff will monitor ridership at these stops throughout the construction period to assess usage and inform future service planning.

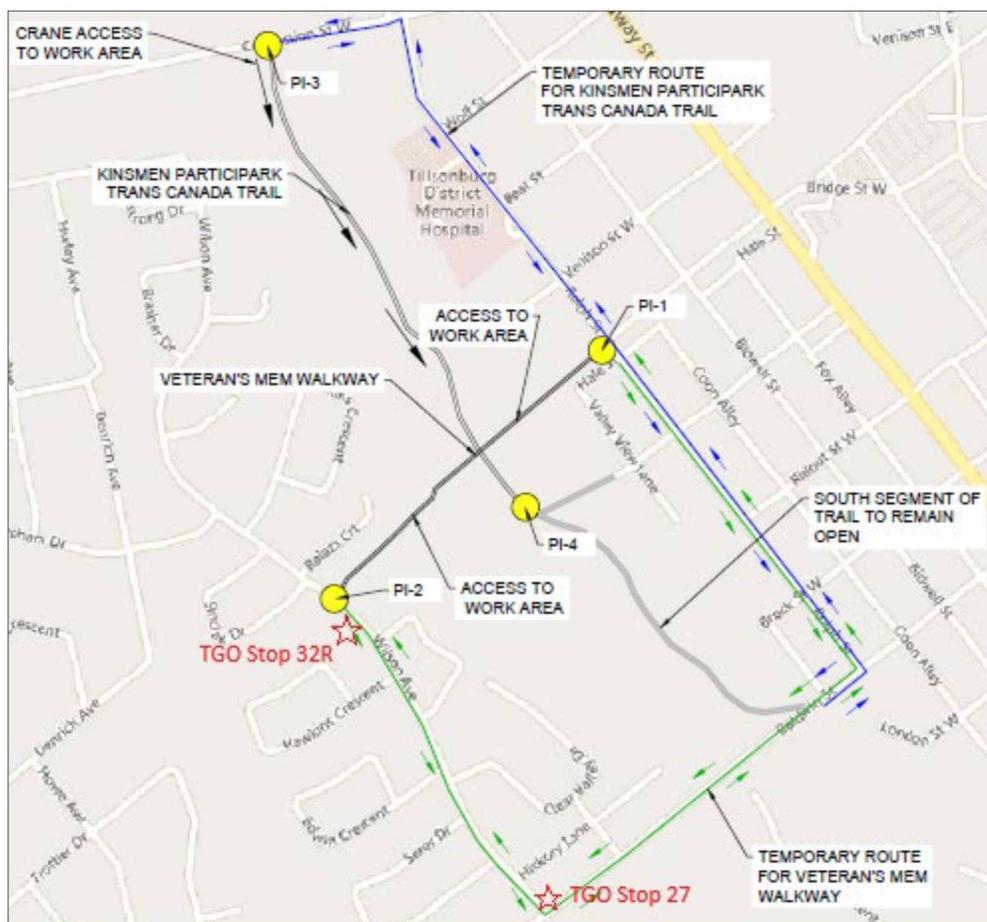


Figure 1. TGO Stops and Pedestrian Traffic Control

CONSULTATION

The following staff were consulted in the preparation of this report:

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- Manager of Engineering
- Transit Coordinator

FINANCIAL IMPACT/FUNDING SOURCE

Ridership totals for Stops 27 and 32R during the July–November period in previous years are summarized below:

2024: Stop 27 – 3 riders, Stop 32R – 7 riders → Approx. \$20 revenue

2023: Stop 27 – 2 riders, Stop 32R – 12 riders → Approx. \$25 revenue

Given the modest usage at these locations, financial implications are expected to be minimal. The initiative may also contribute positively to future ridership growth. Staff recommends that any loss of revenue from this complimentary service be funded from the approved contingency of the Kinsmen Bridge Replacement project.

CORPORATE GOALS

- Lifestyle and amenities
- Customer service, communication and engagement
- Business attraction, retention and expansion
- Community growth
- Connectivity and transportation
- Not Applicable

Does this report relate to a specific strategic direction or project identified in the Community Strategic Plan? Please indicate section number and/or any priority projects identified in the plan.

ATTACHMENTS

None