



TOWN OF TILLSONBURG

2017 Business Plan

Fire and Rescue Services

Monday, February 13, 2017



2017 Business Objectives

Item	Owner	Budget Value	Target Date
Bunker Gear Decontamination	Fire Chief	\$14,000 <i>T</i>	Q3
Gas Detection & Air Monitoring	Fire Chief	\$26,000 <i>DT</i>	Q3
Low Angle Rescue	Deputy Fire Chief	\$9,000 <i>T</i>	Q2
Fire Comm Infrastructure Reserve	Fire Chief	\$20,000 <i>T</i>	Q4
Traffic Signal Priority Control System Phase IV	Fire Chief	\$17,000 <i>DC</i>	Q3
Auto Extrication Equipment	Fire Chief	\$6,000 <i>T</i>	Q2

2017 Business Objectives

Item	Owner	Budget Value	Target Date
SCBA Reserve Contribution	Fire Chief	\$25,000 <i>T</i>	Q4
Live Training Simulator Phase II	Fire Chief	\$28,000 <i>R & T</i>	Q3
Fire Ground Equipment	Fire Chief	\$26,000 <i>T</i>	Q2
Strategic Planning Committee	Fire Chief	\$0	Ongoing
Succession Management (Officer Development, Reserve Program, etc.)	Deputy Chief	\$0	Ongoing
Needs assessment for Ladder 4	Fire Chief	\$0	Q4

2017 Business Objectives

Item	Owner	Budget Value	Target Date
Fire Comm Customer Development	Deputy Chief	\$0	Ongoing
CEMP Update - Emergency Plan	Fire Chief / CEMC	\$0	Q3
Fire Underwriters Survey	Fire Chief	\$0	Q1

Risks

- Lack of Strategic Plan to help fire department determine how to meet current and future needs and expectations of residents.
- Pre-incident planning of high hazard and high risk occupancies in Tillsonburg not developed. Proficient pre-incident plans will help reduce risk to lives and property.
- Increased Legislated responsibilities to inspect and monitor occupancies with vulnerable occupants has had a direct impact on administrative workload.

Risks

- Open inspection files are a significant liability.
- Officers and firefighters need to continue to be developed to meet current Provincial legislation & standards.
- Multi-gas detectors nearing end of life.
 - (devices were utilized at approximately 67% of calls in 2015)
- Higher security closures on buildings being encountered. Limited capability to force entry to these facilities.

Risks

- Self-Contained Breathing Apparatus (SCBA) replacement predicted for 2021. Cylinder lifespan 15 years maximum.
- Fire Comm console no longer supported by manufacturer. Replacement parts no longer manufactured and future expansion capacity will be impacted.
- Gear washer approaching end of life. Unit used to wash contaminants out of firefighter PPE and equipment.

Opportunities

- Continue the Strategic Planning process designed to ensure the fire service meets the current and forecasted needs of the community.
- Continue the Succession Management plan for firefighters, including Officer Development & officer candidate training.
- Continue reservist recruitment/retention program to develop firefighter candidates.

Opportunities

- Continue evolving EOC procedures to and Incident Management System based emergency response plan.
- Continue to promote a Culture of Safety within the fire department:
 - High commitment to Occupational Health & Safety Act
 - Industry best practices
- Develop & implement fire service specific Near Miss program:
 - To focus training efforts
 - To focus resource allocations

Opportunities

- Conduct proactive Fire & Life Safety inspections:
 - Help reduce threat to life
 - Help reduce fire loss
- Assist industrial and commercial businesses with Continuity of Operations Planning and disaster recovery planning initiatives.
- Continue to market Fire Communications.
- Develop Fire Comm partnership prospects and non-core business opportunities.

Future Departmental Directions: 3 year outlook

2018

- Implement Strategic Planning process for Fire Department.
- Convert analog radio system to narrow band digital system to meet Industry Canada standards (2002).
- Emergency Operations Centre enhancements, including telecommunications equipment and interoperability equipment.
- Fire Comm radio console replacement.

Future Departmental Directions: 3 year outlook

2018 continued

- Expansion of training facilities and equipment (such as forcible entry).
- Equipment and training for confined space operational capability.
- Equipment and training for dangerous goods incidents response capability.
- Reserve contribution for replacement of SCBA in 2021.

Future Departmental Directions: 3 year outlook

2019

- Continue to implement Strategic Planning process for Fire Department.
- Reserve contribution for SCBA replacement in 2021.
- Implement confined space operational capability.
- Implement dangerous goods incident response capability.
- Hose and equipment racking in fire station.
- Medical equipment replacement / upgrade.

Future Departmental Directions: 3 year outlook

2020

- Continue to implement Strategic Planning process for Fire Department.
- Reserve contribution for SCBA replacement in 2021.
- Training room audio/visual equipment enhancement & replacement.
- Filing system and office furniture (desks tables) enhancement & replacement.